

5 Steps to an Effective Healthcare Workplace Violence Plan

Workplace violence is a recognized and increasing hazard in the healthcare industry. Emergency departments, where there is open public access and patients of all kinds are brought in around the clock, can be chockfull of turmoil, uncertainty and risk. This intense atmosphere can include situations where perpetrators follow the victim to the hospital to continue what was started elsewhere. Add the stress of individual health concerns, or those of a loved one, and you have an unpredictable environment.

As healthcare leaders approach this critical issue, it is important to establish clear goals and objectives to prevent healthcare workplace violence. The following steps will help you build an effective plan:

1. Plan:

Outline a comprehensive plan for maintaining security in the healthcare workplace.